



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re: Andrew Tibbs et al. Confirmation No.: 5032  
Appl No.: 09/853,259  
Filed: May 11, 2001  
For: METHOD AND SYSTEM FOR GENERATING AND TRANSMITTING  
ELECTRONIC SHIPPING RETURN LABELS

September 6, 2001

BOX MISSING PARTS  
Commissioner for Patents  
Washington, DC 20231

**SUBMITTAL OF FORMAL DRAWINGS**

Sir:

In response to the requirement for new drawings as set forth in the Notice to File Missing Parts of Nonprovisional Application dated July 10, 2001, page 1, in the above application, there is enclosed herewith one set (11 sheets) of new formal drawings. It is requested that these new drawings be substituted for the originally filed drawings.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "G. T. Gronholm".

Gregory T. Gronholm  
Registration No. 32,415

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**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:

**BOX ISSUE FEE**, Commissioner for Patents, Washington, DC 20231, on September 6, 2001.

A handwritten signature in black ink, appearing to read "Brenda D. Mason".  
Brenda D. Mason